

Persian translation and assessing the validity and reliability of the Questionnaire of Health Seeking Behavior of women living with HIV

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Abstract

Introduction: Health seeking behavior (HSB) is a highly important concept for assessment of health access and services. This study was performed to evaluate the validity and reliability of the Persian version of the Questionnaire of Health Seeking Behavior of women living with human immunodeficiency virus (HIV).

Material and methods: After obtaining permission from the questionnaire author we started our study in April 2018. We used the forward-backward method according to World Health Organization guidelines. In the first stage, qualitative assessment for assessing face and content validity was done by using 10 experts' and 10 HIV-positive women's ideas during panel and quantitative assessment was done using the content validity ratio (CVR) and content validity index (CVI). Reliability assessment was done among 80 HIV women by Cronbach's α . We conducted a pre-test among 10 HIV-positive women to discover any possible problems or issues.

Results: Internal reliability, and construct validity of the questionnaire were determined among expert and HIV-positive women participants. Overall internal reliability (Cronbach's $\alpha = 0.81$) was high. SPSS 16 was used to analyze data, using analytical statistical methods including the χ^2 test. After considering the quality of validity and the content of comments, the values of all the items, such as the CVI 0.93 and CVR 0.97, were obtained.

Conclusions: The results represented the validity and reliability of the Persian version of the questionnaire to estimate the HSB, and it is possible to use it as an assessment tool.

HIV AIDS Rev 2019; 18, 4: 279-284
DOI: <https://doi.org/10.5114/hivar.2019.85915>

Key words: health seeking behavior, human immunodeficiency virus (HIV), Persian.

Introduction

Acquired immunodeficiency syndrome (AIDS) is not only a disease with major medical issues, but also is a social phe-

nomenon that can influence all human life aspects [1]. Suffering from human immunodeficiency virus (HIV) is not socially acceptable in most countries; most of the affected women are accused of immorality and prostitution [2].

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Article history:
Received: 11.09.2018
Received in revised form: 17.09.2018
Accepted: 18.09.2018
Available online: 15.03.2019



The fear of loss of reputation causes problems such as denial, secretiveness, depression, shyness, and covers up, the consequences of HIV detection, shame and suspicion of sex partners [3].

The concepts of health and disease relate to vital and cultural values. People from different cultures consider suffering as a threatening condition [4]. The social and cultural values train the individuals how to pay attention to one's health status, and how to evaluate one's health status, whether there are any threatening factors [4]. Searching and applying for health services may prove the responsibility and logical function of the sufferers. Moreover, these services would help one to expand one's opportunities to find an assured cure. The process of seeking health and care services starts with patient complaints. Some patients who were trapped in this process prefer seeing a doctor, some search for traditional treatments and the others grasp self-treatment without relying on doctors [5].

Health seeking behavior (HSB) begins immediately after signs and symptoms of the disease or after certain disease diagnostic processes. Selection of the type of service will greatly influence the early treatment, disease control, and recovery process. Ignoring the administration of specialized anti-virus treatments causes virus resistance and remarkable increase of virus load. This is specially considered in the transmission of the virus between mother and fetus. Free anti-virus medicines are available to sufferers in Iran; however, no functions to use and practice the questionnaire in the health-seeking behavior process are considered [6].

The most crucial steps towards health services are the process of data collection, processing of information and determination of treatment goals. Besides health care services, the effectiveness of treatment needs to be assessed thoroughly. The assessments will be used for documentation of the effectiveness of treatment, and they will represent many concepts on any potential scientific research [7, 8]. Evaluation of satisfaction is a complex task that can be done by cognitive assessments of participants through the response they make to specific experiences [9].

In the results, it is suggested that we recruit the suitable tool in accordance with the subject and it is also important to note that the tool must be evaluated for reliability and justifiability. If a tool with later features is available, translation and matching the tool with the cultural situation is much more simplified and economical. However, it is vital to remember that in a translation-only approach without considering cultural accordance and without following valid instructions, the tool will probably lose its value [10, 11].

The awareness of individuals estimates their status. Utilization of HSB is a crucial step to plan and execute the health interventions. One of the measuring tools of HSB is considering the patients based on individualized effective factors. In a previous study in Pakistan, a questionnaire was used to evaluate the conditions of a counseling center for the objective of HSB [12]. Due to the briefness of the later questionnaire, we represented the Persian version, in order to examine the stability and justifiability of the questionnaire.

Material and methods

Design

We conducted cross-sectional studies to assess the measurement properties of the Health Seeking Behavior. This research was approved by Alborz University of Medical Sciences by Abzums.Rec:1396.145 and Iranian Research Center for HIV/AIDS no: IR.TUMS.VCR.REC.1397.15 and Iranian Registry of Clinical Trials no: IRCT20160503027728N10.

Participants and recruitment

Our study participants were HIV-positive women 18 years old or above. All the participants were able to read and understand the questionnaire and according to the clinical observation and medical history none were diagnosed with mental illness. We recruited registered participants in a voluntary and counseling center of Imam Khomeini Hospital, Tehran, Iran.

Data collection and tools

The questionnaire was designed in English and Urdu [13]; for translation we used the forward-backward method according to World Health Organization guidelines [14]. After obtaining permission to use the survey instrument from the questionnaire author, the English questionnaire was forward translated by two bilingual HIV experts then the two versions and original version were discussed by an expert team. Back-translation was done into the initial Persian version by two other bilingual translators who were from the Iranian Research Center for Medical Sciences then we carried out discussion in a panel with both of them. Based on the experts' idea an initial Persian version was produced. The initial Persian version was back-translated into English by two HIV experts who were assistant professors of the Iranian Research Center for Medical Sciences. The research team compared the first and last version of the questionnaire and then a discussion meeting was held among the team of researchers and translators. Some change was made based on a final meeting. Then we sent the questionnaire by email to the questionnaire designer and it was approved and did not differ in terms of content. The final Persian version was tested for reliability and validity. Each phrase is scored by participants using a 5-point Likert scale (not important at all), and then, based on the following formula, each item is calculated for each statement, and if the score is equal to or greater than one and a half the phrase was appropriate for the subsequent analysis and was retained. Eventually, two separate parts were presented in the questionnaire: Part one with 20 and part two with 11 questions. The score of the questionnaire was in a Likert score.

For the purpose of psychometric evaluation of the questionnaire, formal and content validity was used both quantitatively and qualitatively. For face validity, 10 members

of the target community (women living with HIV) who referred to the center were asked to assess the relevance of the item, obscurity, and misunderstandings, the difficulty of understanding the concepts and words, and whether they have a theoretical point of view, and write it down for us. In the next step, the quantitative effect of the item was used to reduce the number of phrases, to delete the inappropriate expressions and to determine the importance of each of the phrases.

$$\text{Item Effect} = \text{Frequency (\%)} \times \text{Importance}$$

The content of the questionnaire was also used in two qualitative and quantitative methods. In the qualitative study of the content, researchers from 10 experts of the fields were asked to check the quality of the questionnaire based on the criteria of grammar, the use of proper words, necessity, importance, the inclusion of proper phrases in their proper place and appropriate feedback. The content validity check was quantitatively used from 2 indicators, the content validity ratio (CVR) and the content validity index (CVI).

We chose this center because it is the first referral HIV center in Iran, which is located in Imam Khomeini Hospital, Infectious Diseases Department. All the services including laboratory tests, counseling and social services and medications are free of charge.

Results

Among 88 patients 80 participants completed questionnaires.

General characteristics

The mean age of the respondents to the questionnaires was calculated to be 35.73 ± 6.34 (43.32-37.15) years. Other demographic features are shown in Table 1.

Validity

Face validity

For face validity 10 HIV-positive women positive were participants for this section. Further modifications were made to the questionnaire. According to their opinion we made changes in the content of some items. However, as the impact score of any statement was not less than 1.5, no statement was deleted.

Content validity

In qualitative content validation, some modifications were made based on the experts' opinions. However, after considering the quality of validity and the content of comments, the values of all the items, such as CVI 0.93, CVR 0.97 and SCVI (0.90), were obtained, none of the statements was deleted in this step, so 31 statements were qualified for the next step.

Table 1. Demographic characteristics of participants

Status/Variable	F	%	Mean ± SD
Age			
25-40	52	64.9	35.73 ± 6.34
> 41	28	35.1	
Education (years)			
Illiterate	5	6.2	8.91 ± 4.46
Primary or secondary school	31	39.5	
High school	36	44.9	
Bachelor degree	7	8.8	
Job			
Jobless	1	1.2	73.8
Home worker	51	63.9	
Full-time job	8	9.9	
Part-time job	20	24.9	
Income (RIAL)			
0-6,000,000	59	17.4	317.81 ± 468.47
601,000,000-10,000,000	14	8.8	
10,000,001-2,000,000	7		
> 2,000,000	0	11.2	
Husband Income)RIAL)			
0-6,000,000	9	54.1	1191139.24 ± 896693.33
601,000,000-10,000,000	43	27.2	
10,000,001-2,000,000	22	3.75	
> 2,000,000	3	37.6	
Insurance			
Without	30	17.4	
Private	14	45.2	
Governmental	36	22.7	
Marital status			
Single with partner	18	15.2	
Spouse	12	60.9	
Married	49	15.5	
Widow/Divorced	12	12.7	
Marital duration (years)			
Less than 5 years	10	32.4	
5-10	26	53.8	
> 10	43	49.8	
Number of partners			
1	40	49.8	
2-3	35	32.4	
> 3	5	53.8	

Reliability measures

We calculated Cronbach's α for internal consistency of the questionnaire consisting of two main domains, health seeking behavior, and Healthcare Services. All domains showed acceptable internal consistency. Internal reliability of the questionnaire was determined among expert and HIV-positive women participants. Overall internal reliability (Cronbach's $\alpha = 0.81$) was high. Finally, all the questions were accepted.

Table 2. Distribution of the quantitative content validity indexes of Health Seeking Behavior questionnaire

Question	CVR	CVI			
		Total	C	R	S
1. What was your reaction after observing the first HIV symptoms?	0.99	1	1	0.8	0.93
2. Where do you refer to receive HIV treatment?	0.99	1	1	0.6	0.86
3. After the HIV positive test, where do you go for treatment except HIV treatments?	1	1	1	1	1
4. Do you have enough information about HIV and HIV drugs?	1	1	1	1	1
5. Do you take medicine continuously?	0.99	1	1	1	1
6. Is the treatment accessible for you at a counseling center?	0.85	1	1	1	1
7. Do you have any problems to take medicine?	1	1	1	0.8	0.93
8. Which problem for taking medicine do you have?	1	1	1	1	1
9. What else can you do except taking medicine?	0.9	0.6	0.8	0.8	0.73
10. Did you have sex with your sexual partner during the past 6 months?	1	1	1	1	1
11. If yes, did you use a condom?	1	0.9	1	1	0.96
12. If no, what is your reason for not using a condom?	1	1	1	1	1
13. Do you consider going anywhere else to treat yourself?	1	0.9	0.9	1	0.93
14. What are the advantages of going to different centers to treat HIV/AIDS?	0.9	0.4	0.9	0.9	0.73
15. What are the disadvantages of going to different centers to treat HIV/AIDS?	0.9	0.8	0.9	0.9	0.86
16. Do you tell anybody that you go to this special center?	1	1	1	1	1
17. Who knows you go to the voluntary and counseling center?	1	1	1	1	1
18. What do you advise to anybody with the HIV diagnosis?	0.9	0.6	0.9	0.7	0.73
19. What will happen to sufferers of HIV who don't take medicine?	0.9	0.8	0.9	0.9	0.86
20. With whom do you think the affected individuals must have counseling?	1	0.9	1	1	0.96
21. How is the environment of the health center, where you got your treatment at Imam Khomeini VCT?	1	1	1	1	1
22. Is portable drinking water available?	1	1	1	1	1
23. Is the sitting arrangement sufficient?	1	1	1	1	1
24. Are any toilets available?	1	1	1	1	1
25. How is the attitude of the health care providers of HIV center towards you?	1	1	1	1	1
26. How is the attitude of the health care provider except the HIV center towards you?	1	1	1	1	1
27. Have you faced any difficulties in talking to staff about your symptoms?	1	1	1	1	1
28. Have you felt disgrace while getting treatment at the hospital?	1	1	1	1	1
29. Does staff give sufficient time to respond to your queries?	1	1	1	1	1
30. Who informed you about your next visit?	1	1	1	1	1
31. Will you continue using treatment at Imam Khomeini voluntary and counseling center?	1	1	1	1	1

Mean R = 0.95, Mean S = 0.935, Mean C = 0.90, Mean CVI = 0.90

R – relation, C – clearness, S – simplicity, CVI – content validity index, CVR – content validity ratio

Discussion

The purpose of this study was to assess the reliability and validity of the Persian questionnaire tool for measuring health seeking behavior among HIV-positive women. The final Persian version of the health seeking behavior questionnaire for HIV/AIDS consists of 31 items and measures behavior in 2 subscale. It is necessary to use a reliable questionnaire including all the questions and dimensions to evaluate various aspects entirely.

According to a review article, the most common barriers for seeking care and HIV treatment are related to economic factors such as cost of treatment and transportation [15]. Stigma towards HIV in the community is strong and widespread, which may lead to less information seeking among HIV affected people, specially women [2]. The effect of age and sex on health seeking behavior is significant and is associated with health related behaviors. Optimal health is perceived as a priority, but this perception is not translated into preventative action [16].

This is probably symptomatic of different socio-cultural dynamics within the Iranian context. Sara MacKian's study was considered to find the important questions and the evaluated parts which consisted of the main influential factors on health seeking behavior, such as geographical factors like distance, the social influential factors, financial and economic factors, cultural and organizational factors that were represented in other researchers' study [17].

The instruments include different dimensions depending on the authors' theoretical concept of health seeking behavior. One such instrument, a health seeking behavior questionnaire for STI, includes socio-demographic characteristics (i.e., age, nationality, level of education, employment status), STI/HIV knowledge, HIV risk perceptions, sexual history, sex practices during the symptomatic period, partner patterns, condom use, perceived seriousness of symptoms, attitudes related to safer sex practices, self-treatment practices and health care-seeking behavior for symptoms [18].

According to the questionnaire, we asked the participants about their financial status to evaluate the impact of economic issues on the questionnaire. Finding the best and individualized service for each patient depends on many factors and the most noticeable ones are financial status, geographical distance to the counseling center and the individual's awareness and attitude. Some considered issues that can be supposed as organizational influential factors are the service quality, medicine, the condition and status of the service center and the service provider's behavior.

The individual's awareness and attitude towards HIV and sexual transmitted disease, the desired action of diagnosis and the early treatment determine the individual's attempt towards HSB. We must include questions about the individual's awareness of ways of transmission and non-transmission. According to individual comprehension of danger, we can recognize his condition and status of hygiene, future life of sufferers who do/do not take medicine, his thoughts and attitudes. Individuals' adherence to treatment depends on taking medicine, the problems of not taking medicine and regular access to medicine, so the related questions were necessary in this section.

Research on HSB of HIV is problematic, because of its asymptomatic nature. Clinical examinations, signs and symptoms are not present and specifically identical to many other diseases. In doing so, we must use the laboratory diagnosis to reach the definitive diagnosis [18].

The individuals' first action after the definitive diagnosis determines sufferers' path of HSB. It is vital to apply for a counselor, see a doctor and start the treatment as soon as possible. Therefore, we made the related questions. The support of family and friends and providing social support for sufferers is a principal factor to decrease the disease level and encourage them to be stable for treatment. Considering these items and helping them to be empowered and have disclosure about their disease, social hygienic services must be available for them. The patient's

satisfaction and reliability of his treatment at counseling centers should be studied, because it might influence the process of counselors' services.

Conclusions

The current study proved that the Persian version of the HSB questionnaire considering women suffering from HIV is reliable and justifiable compared with the original version. This tool can be used in behavioral studies.

Acknowledgments

This original study was based on the thesis of the graduate faculty, Alborz University of Medical Sciences. We gratefully thank the Vice Chancellor of Alborz University of Medical Sciences and the Iranian Center for Medical Sciences for funding this study and scientific support of the Clinical Research Development Unit of Kamali Hospital. Lastly, we would like to thank all participants for their kind collaboration.

Conflict of interest

The authors declare no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

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